

EIGHT QUESTIONS WORTH ASKING

Before you hire a cleaner.

Use this guide with any cleaning service, including Reset. The best comparison starts with your home, your priorities and a written scope.

01

What exactly will be cleaned?

Ask for a room-by-room scope. Check baseboards, blinds, cabinet fronts and appliance interiors. Have each special request written into the quote so you can compare services fairly.

02

Which type of clean fits my situation?

Describe the condition of the home and your goal: a deep clean, moving day, listing photos or the end of construction. These visits can need different time, preparation and details.

03

Which tasks cost extra or are excluded?

Ask about windows, oven and refrigerator interiors, basements and garages. At Reset these are add-ons; cabinet interiors are for move-in/out visits only. Reset does not move appliances.

04

Which products suit my home?

Reset is a green cleaning company.* Share your surfaces, product preferences, pets and sensitivities so methods can be planned. Ask for product details when needed.

* Degreaser is used mainly on cabinets, only when needed.

Bring these details to your quote.

Your city, home size, service type, preferred timing and top three priorities. Photos of buildup or delicate finishes help explain the work.

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A clear conversation first.

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05

How is my price set?

Explain home size, buildup, condition, access and extras. Ask whether the price is fixed or estimated, what could change it and how changes will be agreed. Confirm payment and cancellation terms.

06

How should I prepare for the visit?

Agree on entry, pet arrangements and which rooms will be accessible. Clear loose belongings from surfaces. Ask what to empty or prepare for selected extras and who provides supplies and equipment.

07

What happens if something needs attention?

Ask how to report a concern and what follow-up is offered. With Reset's 24-hour satisfaction guarantee, report a missed area within 24 hours and we will return to re-clean that area at no charge.

08

Can you confirm the plan in writing?

Keep the service, rooms, extras, price, timing, access arrangements and policies together. For a move, listing or build, share your deadline and allow time to review the work before the next appointment.

Talk through your home with Reset.

Call or text 630-338-6581. Monday-Friday, 8 AM-5 PM; Saturdays by appointment only. Serving Iron and Washington counties, including Cedar City and St. George.